



## **Access Statement**

### **Introduction**

The Willowfield is a small private house offering bed & breakfast accommodation. The building offers accommodation on three floors.

The following statement is a summary of our provision. Should you have any specific questions, please feel free to contact us and we will endeavour to assist you to the best of our abilities.

### **Pre-Arrival**

The Willowfield can be contacted by telephone, fax, or e-mail. There is also the facility to contact us directly from our web site.

Arnside Station is approximately 1/2 mile from The Willowfield. The route from the station is predominantly flat. The journey takes only 2 minutes by car/taxi and approximately 15-20 minutes on foot (depending on mobility).

The nearest Bus Stop is located outside the Post Office on The Promenade - approximately 400 mtrs from The Willowfield. The stop is served by service No. 552 (Kendal - Milnthorpe - Arnside)

Arnside Village is only 400 meters from The Willowfield. Kendal is 13 miles away whilst Lancaster is approximately 15 miles away. Kendal can most easily be reached by bus whilst Lancaster is only 4 stops via train from Arnside Station.

Information on The Willowfield and a copy of our breakfast menu can be provided in large print upon request.

### **Arrival & Car Parking Facilities**

The Willowfield has private parking at the rear of the property. There is sufficient space for 8 vehicles. Availability is on a first come, first served basis with no priority arrangements. The Car Park does not offer secure parking. The Willowfield car park surface is tarmac, as is the uncovered path from the Car Park to the building entrance. The path is sloped but not stepped. Assistance with luggage is available upon request.

The Promenade has plenty of parking space and is free (no charge) at all times. There are no allocated spaces on The Promenade for The Willowfield.

The entrance to the property is via 5 steps. Handrails are provided on both sides of the steps. There is no ramp access for wheelchairs. The entrance is unsuitable for wheelchair bound users.

There is external lighting at the front of the building. The car park also has sensor activated exterior lighting.

The Willowfield does not accept pets but would make exceptions for guide or hearing dogs. Appropriate facilities would be provided for them upon request.

### **Main Entrance & Reception Area**

The Willowfield only has a single entrance for guests - via 5 steps. The steps are approximately 1.5 meters wide and have handrails on both sides. The steps are edged in white.

Arrival is announced by means of a door-bell which is situated at the top of the steps. The Willowfield is a private house establishment and does not have a manned reception area. The Owners (or staff) will respond to the door bell and/or to the internal call bell located in the lobby.

A chair is available inside the entrance when required as is paper and pen upon request.

Guests will be shown the communal facilities upon arrival prior to being escorted to their room(s).

### **Public Areas - Hall, Stairs, Landing, Corridors etc**

The Willowfields' upper floors can only be reached via the staircase. The building has no lift or other powered facility between floor levels. Flooring throughout the hallways and staircases is carpet.

The 1<sup>st</sup> floor is reached via a staircase comprising 14 steps to the 1<sup>st</sup> landing, followed by a further 4 stairs to the main floor.

The 2<sup>nd</sup> floor has a further 12 stairs to the 2<sup>nd</sup> landing, followed by a further 4 stairs to the main floor.

Lighting throughout the building is via low energy bulbs.

The building has no public facilities for general use.

### **Public Areas - Sitting room, lounges, lobbies etc**

The Guest Lounge is reached from the main entrance hall on the ground floor. It has a variety of seating available and has ample space. The floor in this room is carpeted.

### **Restaurant / Dining Room / Bar**

The breakfast room (conservatory) is accessed via the Guest Lounge. The floor is a parquet wooden floor. Tables are arranged as necessary and additional space can be provided around a table/s if required. Tables have legs at each corner. Chairs are padded without arms.

Local Radio is normally played during breakfast. Volume can be adjusted if required subject to the needs of other guests.

The Willowfield is licensed but does not have a bar. Guests are invited to select drinks from a fridge within the lounge, or from a wine rack (red wine). Glasses and bottle openers/corkscrews are provided. White wines are available from the cellar (where they are kept cool) upon request.

### **Bedrooms**

The Willowfield has 11 bedrooms. One is on the ground floor whilst the remainder are on the 1<sup>st</sup> and 2<sup>nd</sup> floors of the building.

8 rooms have en-suite shower rooms. Two have private facilities (not used by any other rooms) and one has an en-suite bath room with a shower over the bath. The latter room is situated on the ground floor. The bathroom is also fitted with additional handrails and a washbasin that facilities wheelchair use.

Rooms have a mixture of divan beds and standard beds. All rooms also have separate seating.

Bedrooms are equipped with televisions with integrated DVD players - all of which have remote control operation.

All bedrooms have fitted carpets.

## **Grounds & Gardens**

The Willowfield has small, tiered, front garden. A path leads through the garden to The Promenade. This path is sloped with 5 steps at the egress to the promenade. Handrails are fitted to both sides of the steps. All steps are edged in white.

The top tier (from which the entrance is accessed) has two wooden seats which over look the estuary.

The lower tier is laid to lawn and access via two deep steps..

## **Additional Information**

The Willowfield is a 100% non-smoking establishment. Smoking is not permitted in any part of the building.

There is a good colour contrast of walls, floor and fittings throughout the building.

Guests with service dogs are requested not to exercise them within the grounds of The Willowfield.

Mobile Phone network coverage varies between network providers. Signal strength cannot be assured.

The Willowfield is open throughout the year. However, it is necessary to close at certain times for maintenance which cannot be carried out whilst we are open. Such dates are kept to a minimum for the convenience of all.

## **Contact Information:**

Address:

The Willowfield  
53 The Promenade  
Arnside  
Cumbria  
LA5 0AD

Telephone: Tel: 01524 761354

Fax: Fax: 01524 761202

Email: [info@thewillowfield.co.uk](mailto:info@thewillowfield.co.uk)

Website: [www.thewillowfield.co.uk](http://www.thewillowfield.co.uk)

## **Future Plans**

There are no current plans to carry out any structural or layout alterations to the building or grounds

There are no current plans to add, change or remove any services or facilities

## **Contact Telephone and Email Address**

We welcome your feedback to help us continually improve if you have any comments please phone 01524761354 or email [info@thewillowfield.co.uk](mailto:info@thewillowfield.co.uk)

This document is available in large print upon request.

---

**Created: 27 April 2009**